SOUTH AUSTRALIAN ENDURANCE RIDERS ASSOCIATION RIDE LATE FEE AND REFUND POLICY

An accurate indication of the number of riders is essential when planning endurance rides in South Australia. It allows the State Management Committee (SMC) and ride organisers to ensure that the correct numbers of officials, including vets, are present at each ride as well as important infrastructure such as portable toilets. Late registrations and withdrawals with late or no notice complicate the above process and are to be discouraged.

As such, the SAERA SMC has endorsed the following conditions:

- Registration will generally close at 10:00pm on the Wednesday before the ride. No entries are accepted after this time. Registration closing times may vary for some events, the registration closing times will be advertised on the AERA Online Event page for each event.
- Early-bird discounts of \$30 will generally apply to registrations paid prior to 10pm on the Monday before the ride. Early-bird discount dates may vary for some events, these dates will be advertised on the AERA Online Event page for each event.
- Notification of withdrawal from the ride (to secretary@saera.asn.au) due to illness or injury of horse or rider, when accompanied by appropriate documentation, will lead to a full refund of the ride fee.
- Notification of withdrawal from the ride (to secretary@saera.asn.au) for other reasons, by 11.59pm on the Friday prior to the ride will lead to a full refund of the ride fee minus an administration fee of \$20.
- There will be no refund if notification of withdrawal from the ride is received after 11.59pm on the Friday prior to the ride or if notification is not received at all.